Doc: 8.1.3 Quality Policy

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Quality Policy

Lanyonscapes and AJK Contracting share the aim of being industry leaders within the revegetation and landscaping industry through the provision of quality goods and services. They are committed to ensuring they deliver quality products and services that fully meet the needs and expectations of their clients at all times.

This will be achieved by:

- Establishing quality objectives in alignment with strategic direction, project risk and industry best practice
- Considering the needs and expectations of interested parties, and complying with all relevant statutory obligations, codes, standards, contractual requirements
- Maintaining a Quality Management System that:
 - o Ensures we identify and conform to the needs of our Clients
 - o Ensures we continually improve our QMS
- Providing sufficient resources to implement and maintain the Quality
 Management System
- Educating and training in order to continually improve the skills of our people, awareness and knowledge of quality issues and practices
- Identifying, reporting, investigating and resolving all non-conformances and taking action to prevent recurrence
- Monitoring and evaluating the quality performance of consultants, subcontractors and suppliers and implementing effective communication with them on quality and compliance issues

Scott Verrall

Managing Director Lanyonscapes Pty Ltd, and AJK Contracting Pty Ltd

3 May 2022