

Lanyonscapes Pty Ltd
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Quality Policy Statement

Lanyonscapes strives to be an industry leader within the revegetation and landscaping industry through the provision of quality services. We are committed to ensuring we deliver quality products and services that fully meet the needs and expectations of our Clients at all times. The goal of the company is to ensure the successful establishment and sustainability of all projects and achieve a high level of customer satisfaction at all times.

This will be achieved by:

- Complying with statutory obligations, standards, specifications and codes of practice relevant to quality management
- Maintaining a Quality Management System that:
 - Ensures we identify and conform to the needs of our Clients;
 - Monitors and reviews our suppliers to ensure they meet our high standards of quality
- Providing sufficient and suitable resources to implement and maintain the Quality Management System
- Engaging suitable qualified skilled and experienced people
- Educating and training in order to continually improve the skills of our people, awareness and knowledge of quality issues and practices
- Identifying, reporting, investigating and resolving all non-conformances and taking action to prevent recurrence
- Establishing, reviewing and communicating performance measures and taking action to improve outcomes
- Monitoring and evaluating the quality performance of consultants, subcontractors and suppliers and implementing effective communication with them on quality and compliance issues
- Ensure that all personnel understand and fully implement our Company's policies and objectives and are able to perform their duties effectively through an ongoing training and development programme

Management Approval

Managing Director

Signed:
Date: 27/6/16